



William Blair & Company Growth Stock Conference

Dave Denton EVP & CFO

June 12, 2012

#### Safe Harbor Statement

During This Presentation, We Will Make Certain Forward-looking Statements That Are Subject To Risks And Uncertainties That Could Cause Actual Results To Differ Materially. Accordingly, For These Forward-looking Statements, We Claim The Protection Of The Safe Harbor For Forward-looking Statements Contained In The Private Securities Litigation Reform Act Of 1995. We Strongly Recommend That You Become Familiar With The Specific Risks And Uncertainties That Are Described In The "Risk Factors" Section Of Our Annual Report On Form 10-K For The Year Ended December 31, 2011, And Under The Caption "Cautionary Statement Concerning Forward Looking Statements" In Our Latest Quarterly Report On Form 10-Q. The Information In These Slides Is Based On Our Best Estimates And Information Known To Us On June 12, 2012 And CVS Caremark Assumes No Obligation And Expressly Disclaims Any Duty To Update Information Contained In These Slides Except As Required By Law.



### Agenda

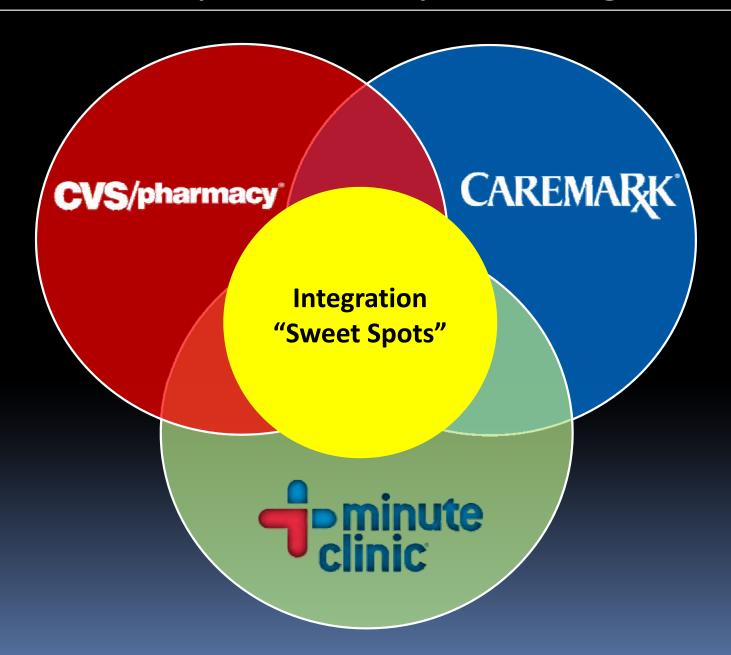
- Best-in-class Businesses Positioned For Healthy Growth
- Well Positioned To Address Key Health Care Challenges
- Leveraging Our Integrated "Sweet Spots" To Drive Innovation And Growth
- Focus On Enhancing Shareholder Value



# Best-in-class Business Units Each Positioned For Continued Healthy Growth...



# ...And We're Capitalizing On The Power Of Our Combined Entity To Drive Superior Long-term Growth





### CVS/pharmacy: World-class Retail Pharmacy Business



- Over 7,300 Stores
- 20% U.S. Rx Market Share
- #1 or #2 In 21 Of Top 25 Markets In The U.S.
- 75% Of U.S. Population Lives Within
   3 Miles of a CVS/pharmacy
- Serve ~5 Million Customers Per Day
- 2% To 3% Retail Square Footage Growth Annually



## Walgreens – Express Scripts Impasse Represents Significant Opportunity For Share Gains

## December 2011: Estimated Potential Annualized Script Gain

% Of 90 Million Potential Scripts To Be Transferred From WAG

Share Captured By CVS/pharmacy		75%	85%
	25%	16.9	19.1
	30%	20.3	23.0

(In Millions)

May 2012: Tracking Ahead
 Of Script Estimate

- CVS/pharmacy Overlap
   With Walgreens
  - > > 40% Of Stores Within One Mile
  - ~ 80% Of Stores Within Three Miles
- Related Benefits Added 3¢
   To Q1 2012 Adjusted EPS
- ~3¢ To 4¢ In Adjusted EPS
   Estimated In Q2 2012, If
   Impasse Unresolved



### CVS/pharmacy: Key Opportunities To Drive Future Growth

- Driving Front Store Growth Through...
  - Unique Customer Insights With ExtraCare
  - Enhanced Digital Capabilities
  - Store Clustering ... "My CVS"
  - Differentiated Store Brands



- Driving Pharmacy Growth Through...
  - Superior Customer Service
  - Increased Access
  - Patient Care Improvements
  - Capitalizing On Our Integration "Sweet Spots"





### MinuteClinic: Pioneer and Leader In Retail Clinic Space

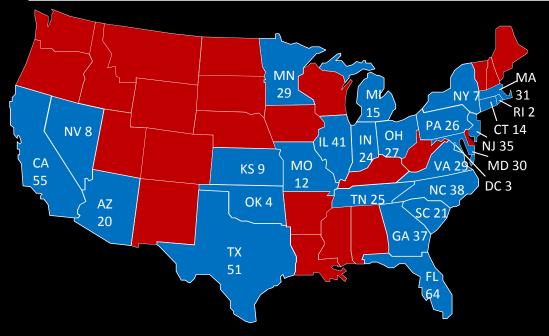
- Largest Retail Clinic Provider
- Health Care/Retail Leadership
- 11 Million Visits Since Inception
- Walk-in Care, 7 Days Per Week, Evenings/Holidays
- Evidence-based Guidelines
- 80% Third Party Coverage



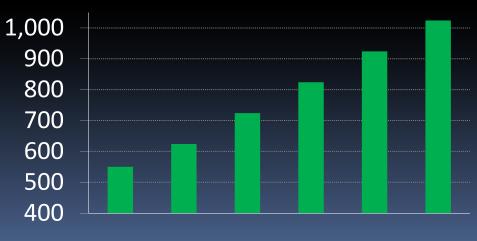




### MinuteClinic: Key Opportunities To Drive Future Growth



**Full-time MinuteClinics** 



Expand Footprint

- Expand Scope Of Services
- Establish Health Systems Affiliations
- Collaborate With PBM Clients



### Caremark: A Leading Pharmacy Benefits Manager

- Fill Or Manage ~20% Of All U.S. Scripts
- Over 60 Million Members
- Network Of Over 66,000 Pharmacies
- Deep Clinical Expertise
- Leading Specialty Pharmacy
- Broad Medicare Part D Offerings
- Top Managed Medicaid Provider







#### Caremark:

### Key Opportunities To Drive Future Growth

- Momentum In New Business Wins And Retention
- Continue To Develop And Upsell Unique Offerings That Capitalize On Integration "Sweet Spots"
- Focus On High-growth Areas: Medicare, Medicaid, And Specialty Pharmacy
- Execute Successfully On Streamlining Initiative



# \$23 Billion In Net-new Business Over The Past Two Selling Seasons

#### **Cumulative Net-new Business**

(In Billions)

2011 Net-new: \$10.8

2012 Net-new: \$12.6

Two-year Total: \$23.4

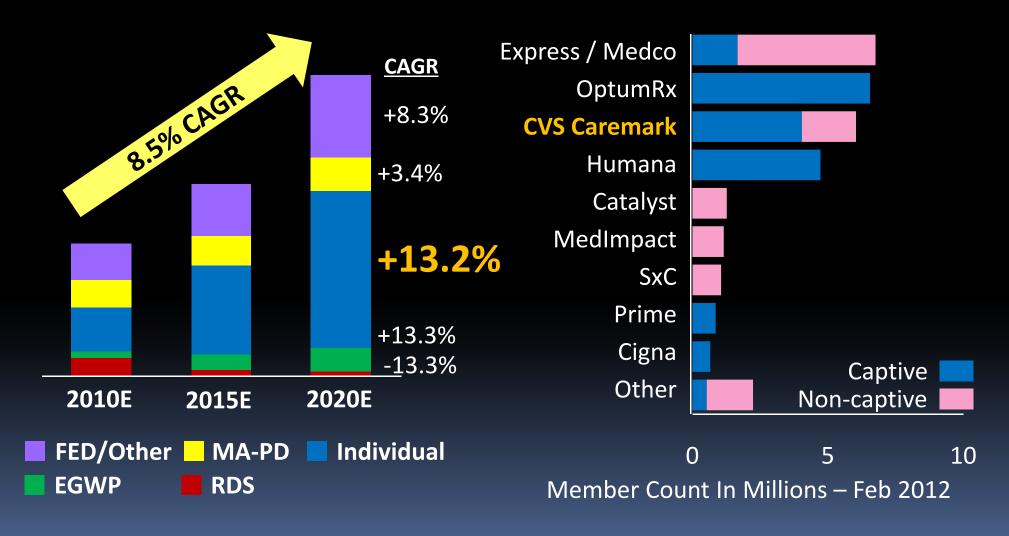
### **Total Revenues** 72 - 74 +53% **\$ Billions** 58.9 47.1 2010 2011 2012E



## Focused On High-growth Markets: Medicare

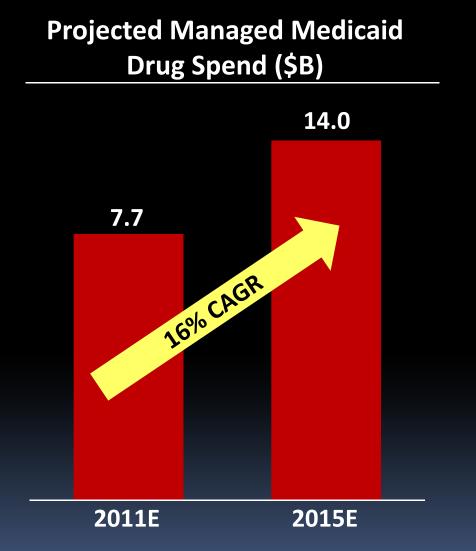
#### **Drug Spend By Medicare-Eligibles**

#### **Medicare Members Served By PBM**

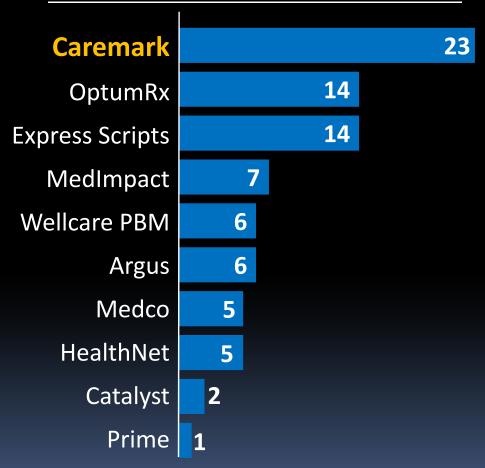




# Focused On High-growth Markets: Managed Medicaid

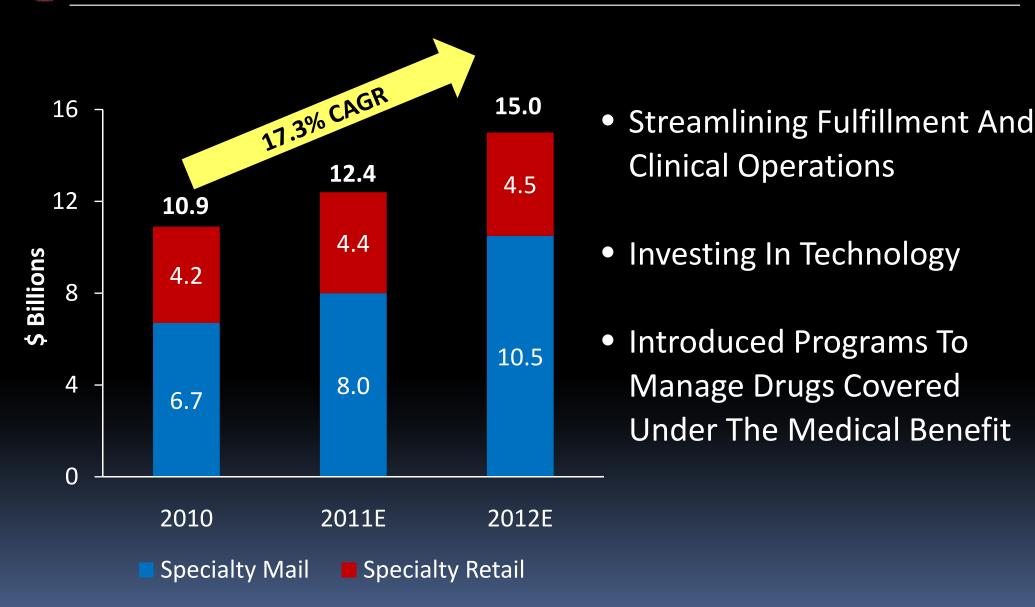








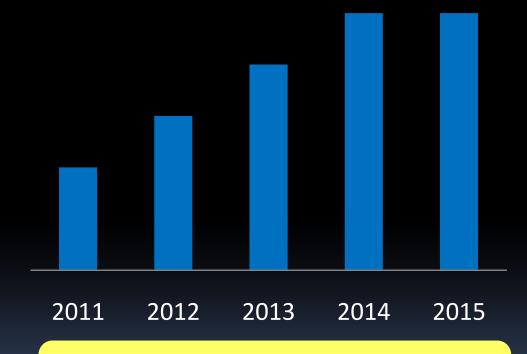
### Focused On High-growth Markets: Specialty Pharmacy





## Streamlining Initiative Expected To Deliver More Than \$1 Billion In Savings From 2011 Through 2015

## \$225 to \$275 Million In Estimated Annual Savings

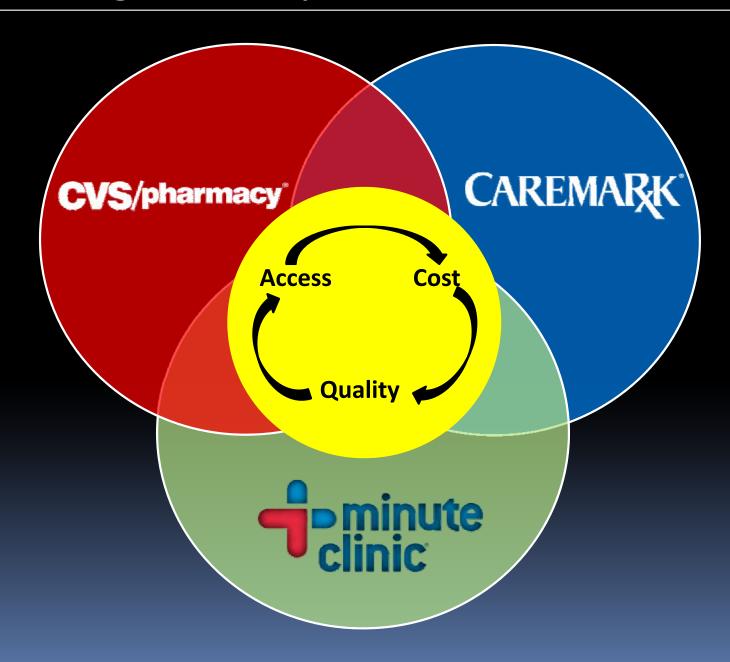


**Savings Will Exceed Costs In 2012** 

- New Automated Mail Pharmacy
   On Line In The Back Half Of 2012
- Platform Consolidation
   Progressing Toward 2013
   Completion
- Caremark.com Redesign To Improve Member Experience
- Workflow Process Redesign To Improve Efficiency
- Continued Facilities Consolidation



### Reinventing Pharmacy For Better Health





# Our Integrated Programs Have Been Highly Successful In The Marketplace





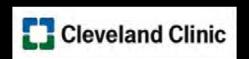
Programs Driving Substantial Cost Savings
And Improving Health Outcomes



# Innovative New Solutions Leverage Our Integration Sweet Spots

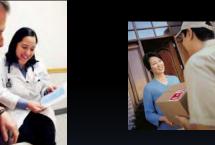
- Winning In Medicare
- Integrated Specialty
- Maintenance Choice 2.0
- Pharmacy Advisor 3.0
- Digital Strategy
- Health System Alliances
- Caremark Member Care At MinuteClinic

















### Focused On Enhancing Shareholder Value

#### Driving Productive Long-term Growth

• Steady State Targets

#### Generating Significant Cash Flow

- Improve Working Capital
- Focus On Returns

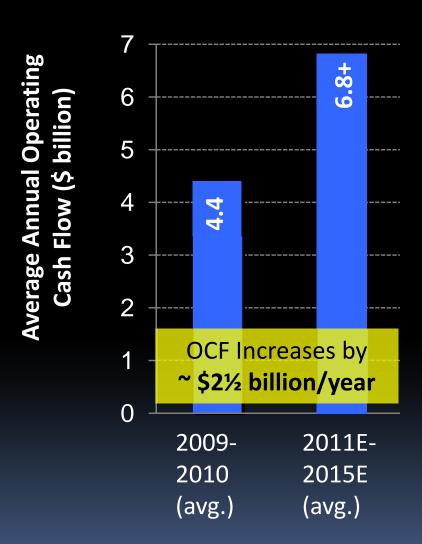
#### **Optimizing Capital Deployment**

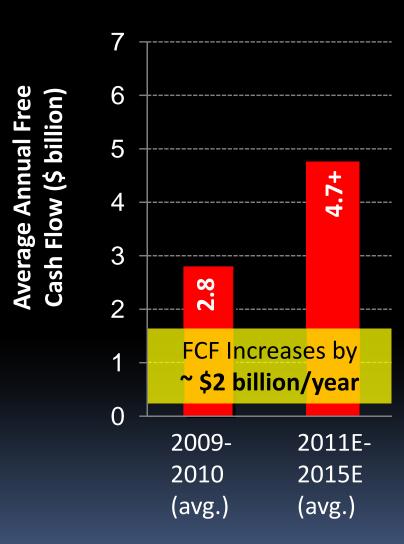
- Operate Within Target Leverage Range
- Utilize Cash Flow To Improve Returns

Enhancing Shareholder Value



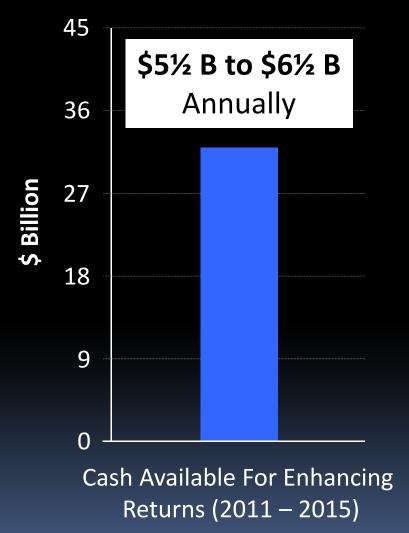
### Generating Significant, Growing Cash Flow







## Cash Deployment Guided By Disciplined, Risk-adjusted Decisions



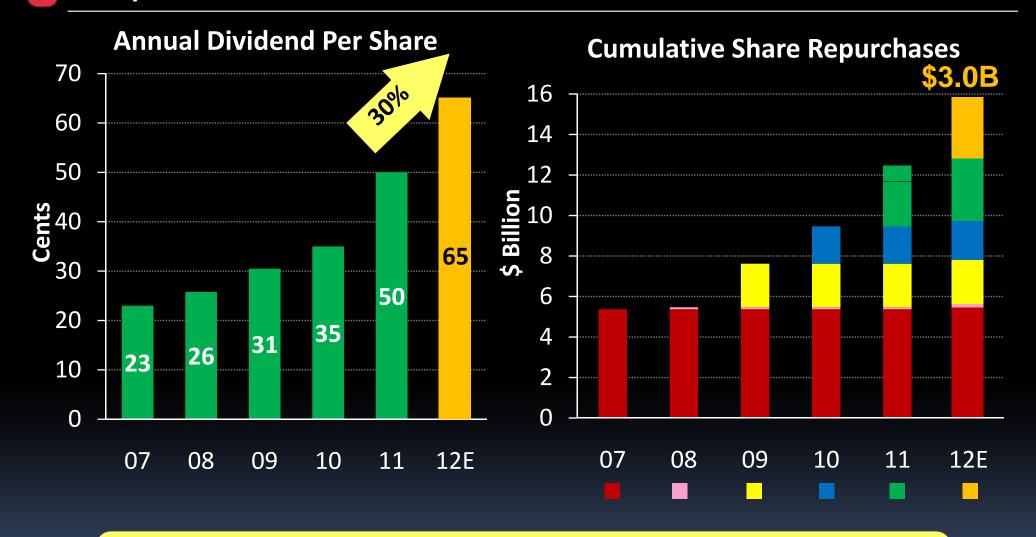
 Increase Dividends: Target Payout Ratio Of 25% to 30%, By 2015

 Drive ROIC With Value-enhancing Projects

Share Repurchases: \$3 to \$4 Billion
 Available Per Year, On Average, If
 Value Creating



## Significant Dividend Increase And Share Repurchases Planned In 2012



Increased Annual Dividend By 30% In 2012,
And Expect To Complete \$3.0 Billion In Share Repurchases



## Reinventing Pharmacy For Better Health... And Better Shareholder Value

- Best-in-class Businesses Positioned For Healthy Growth
- Capitalizing On Opportunities Resulting From Marketplace Disruption
- Leveraging The Power Of Our Integration "Sweet Spots" To Drive Superior Long-term Growth And Value
- Disciplined Approach To Capital Allocation Drives Shareholder Value

