## British Sky Broadcasting Group plc

#### Preliminary results presentation

31 July 2002

These presentations may be deemed to include forward-looking statements relating to British Sky Broadcasting Group plc ("BSkyB") within the meaning of Section 27A of the US Securities Act of 1933 and Section 21E of the US Securities Exchange Act of 1934. Such forward-looking statements are subject to risk and uncertainties which could cause actual results to differ materially from those anticipated. Certain important factors that could cause actual results to differ materially from those disclosed in such forward-looking statements are described in BSkyB's Annual Report on Form 20-F for the year ended 30 June 2001 in the section entitled 'Certain Forward Looking Statements' and the other items of the 20-F referred to in such section. Copies of the Form 20-F are available on www.sky.com



# Tony Ball Chief Executive Officer



#### Headlines

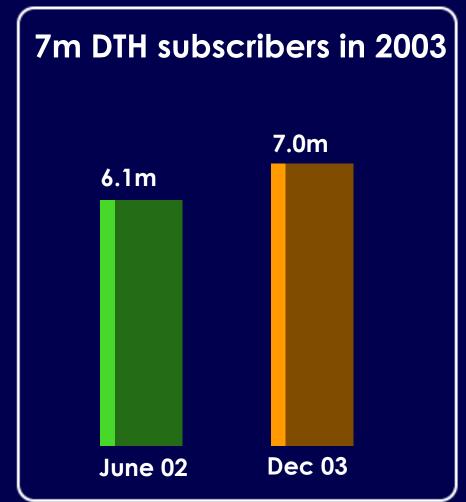


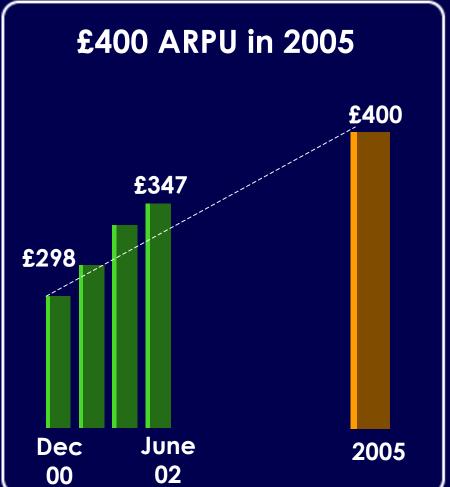






## On course to hit targets







## Martin Stewart Chief Financial Officer



#### Headlines

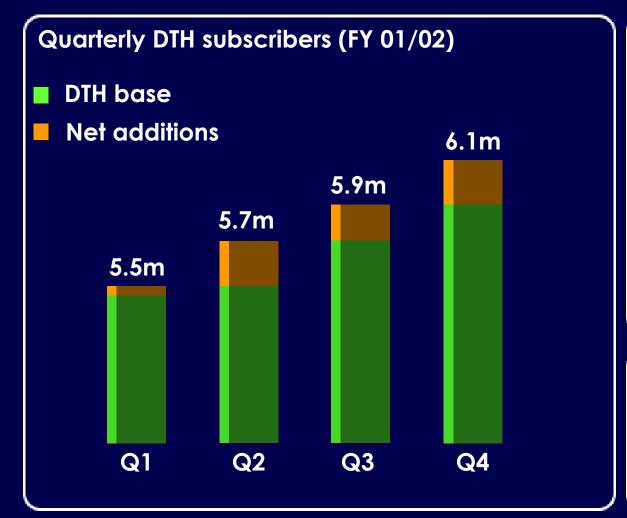








## DTH subscriber growth

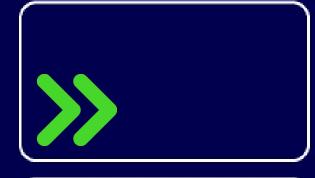








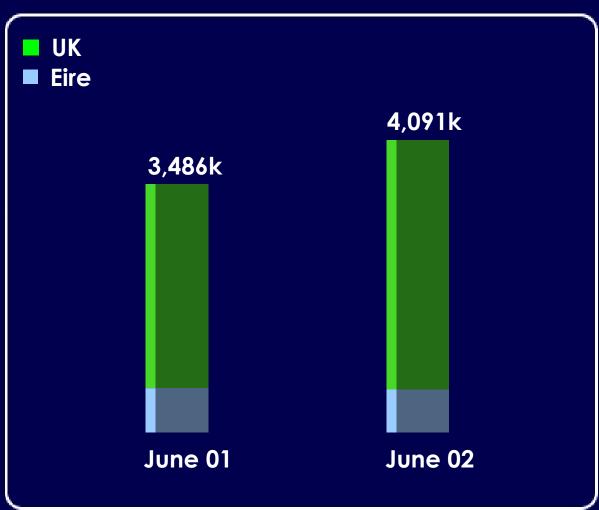
#### Cable subscribers



June 01 3.5m

June 02

4.1m



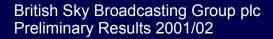
British Sky Broadcasting Group plc Preliminary Results 2001/02



## Churn (vs % out of 12 month contract)







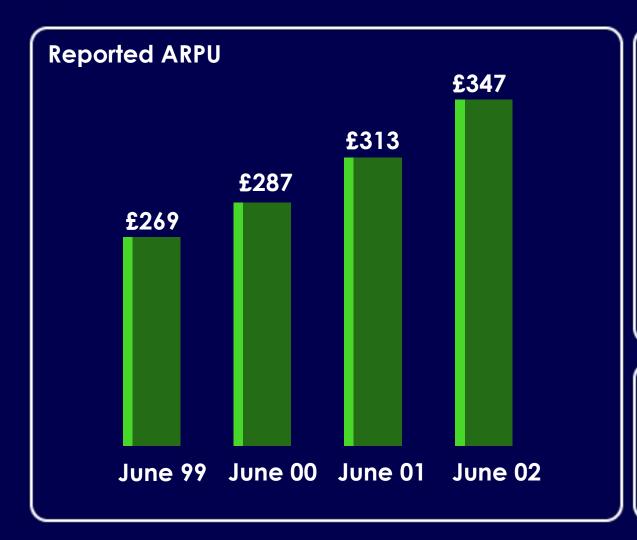


## **Turnover**

£m	June 01	June 02
DTH	1,537	1,929
Wholesale	299	279
Advertising	271	251
Interactive	93	186
Other	106	131
Total	2,306	2,776

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## **Increasing ARPU**

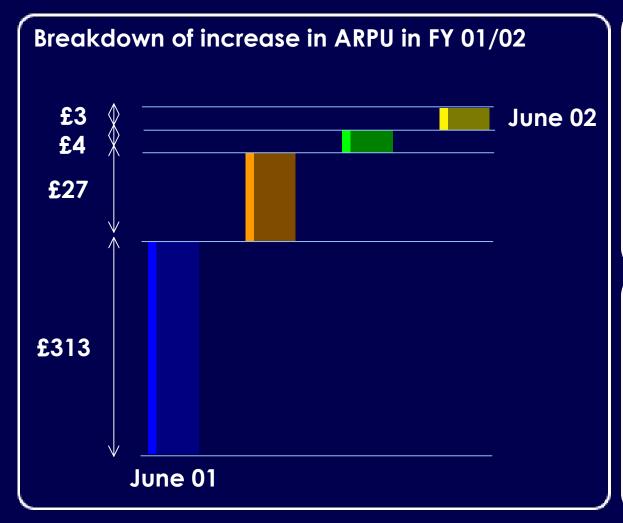


£347





#### Sources of ARPU increase

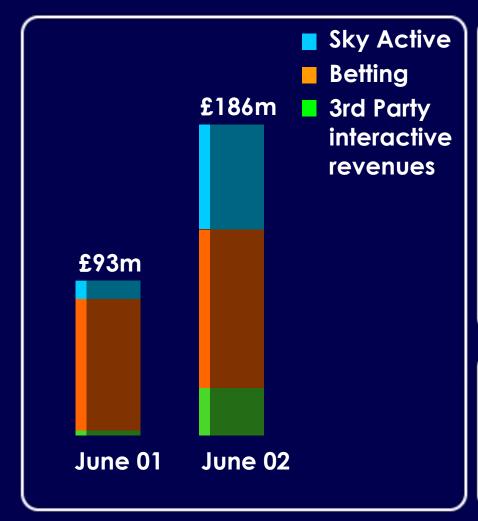


- Interactive
- New products and services
- Core subscription
- Total 00/01 ARPU





#### Interactive revenue



Interactive revenues

June 01

£93m

June 02

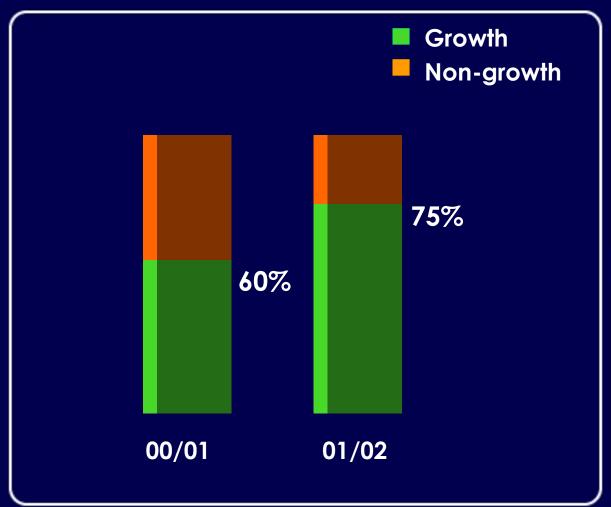
£186m



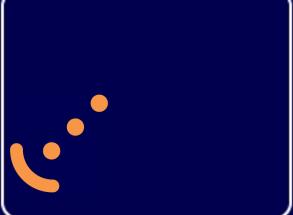




## Sky Active - a changing business model











### Wholesale revenue

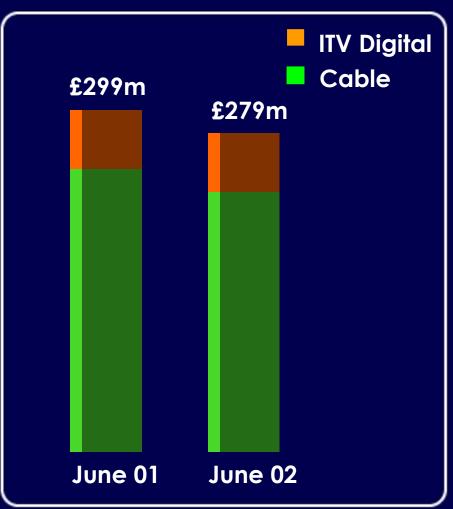


June 01

£299m

June 02

£279m







## Advertising revenue







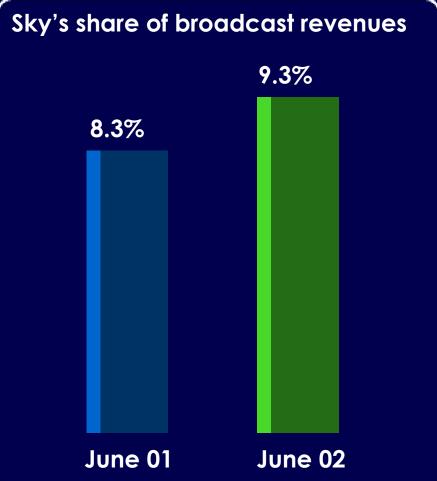




### Increased share of broadcast sales







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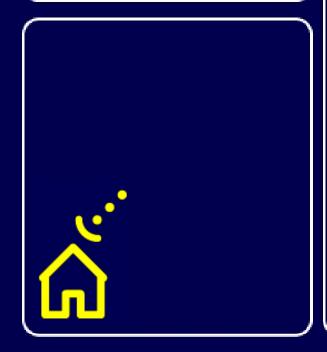
## Programming costs

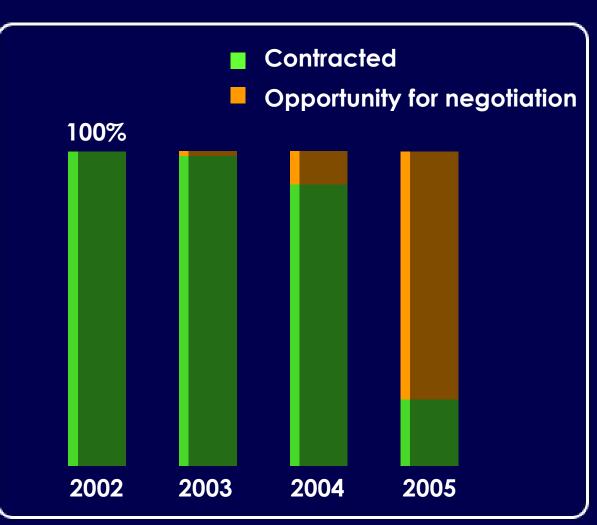
£m	June 01	June 02
Sports	417	663
Movies	336	360
Third party channels	256	297
Entertainment	90	85
News	35	34
Total	1,134	1,439

sky

## Opportunity on sports costs

Opportunity to reduce future sports costs

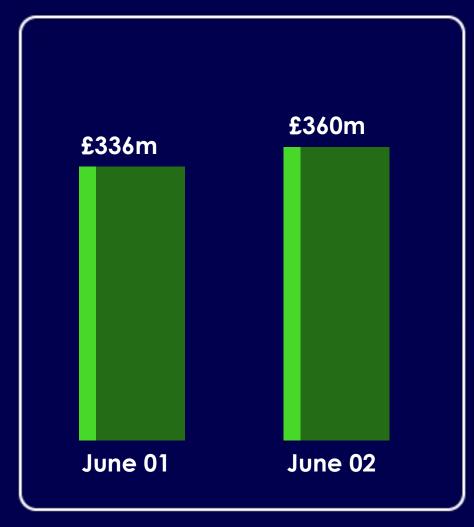




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#### Movie costs



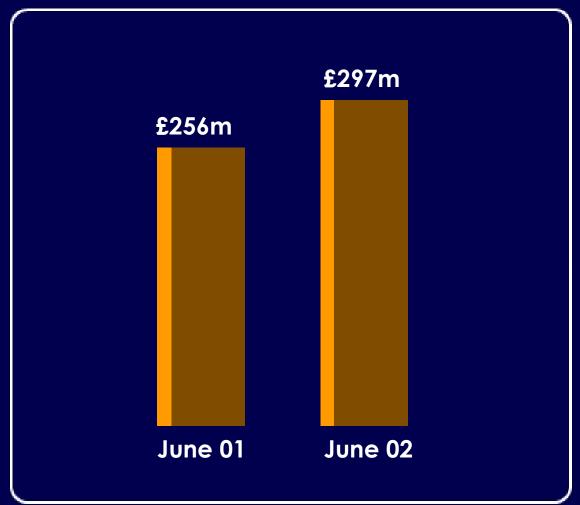




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## Third party channel costs









## Marketing costs

June 02

£416m





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## Reducing subscriber acquisition costs



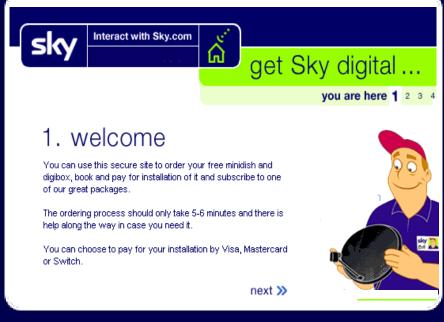
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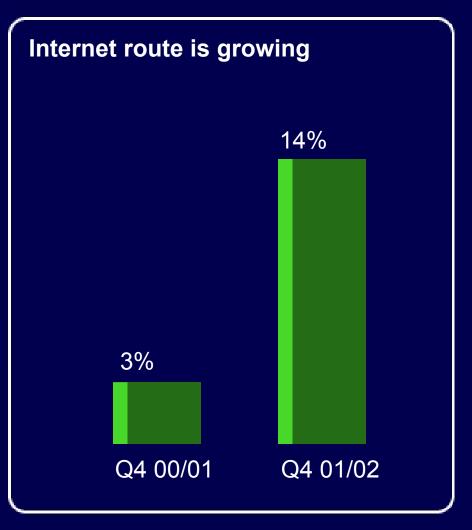
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#### More cost effective routes to market











## Reduced non-acquisition marketing costs



- Above-the-line
- Retention
- Other





## Increasing profitability

£192m +20%







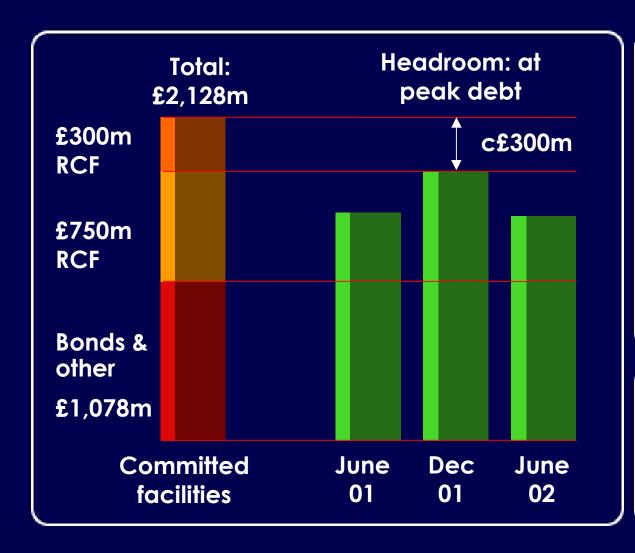


### Loss before tax

£m	June 01	June 02
Operating profit	160	192
Goodwill & exceptionals	(67)	(137)
Share of joint venture results	(326)	(76)
Joint venture goodwill amortisation	(101)	(1,070)
Net provisions against investments	(49)	(48)
Interest	(132)	(137)
Loss before tax	(515)	(1,276)

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## Net debt has peaked: strong liquidity



Outlook for both ratings now stable £300m facility currently undrawn

**Net debt** 





#### Conclusion



- Delivering more value from our base
- Growing profit
- Delivering free cash-flow



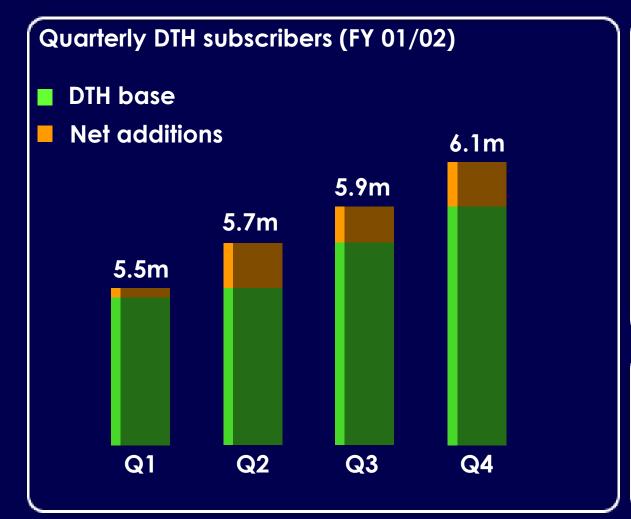
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# Tony Ball Chief Executive Officer



## Subscriber growth



June 02 6.1m +12%

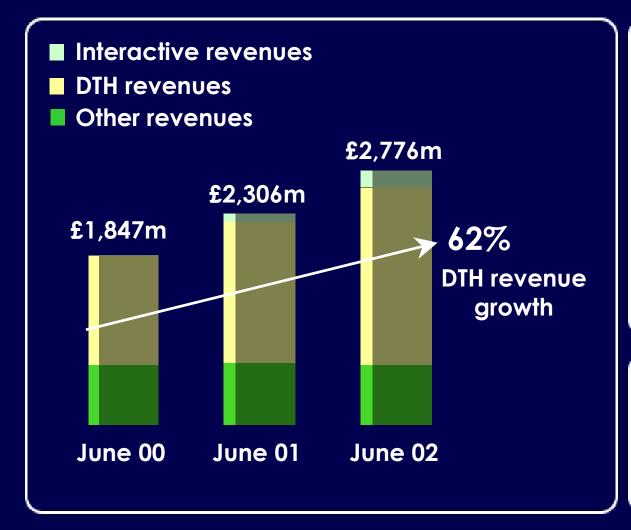
#### **Net additions**

- 648,000 in last year
- 214,000 in last quarter





## Strong revenue growth



DTH revenue
Year on year growth

26% increase in DTH revenue





## Increasing profitability

June 02
£192m
+20%









#### Net debt



June 02

£1,528m

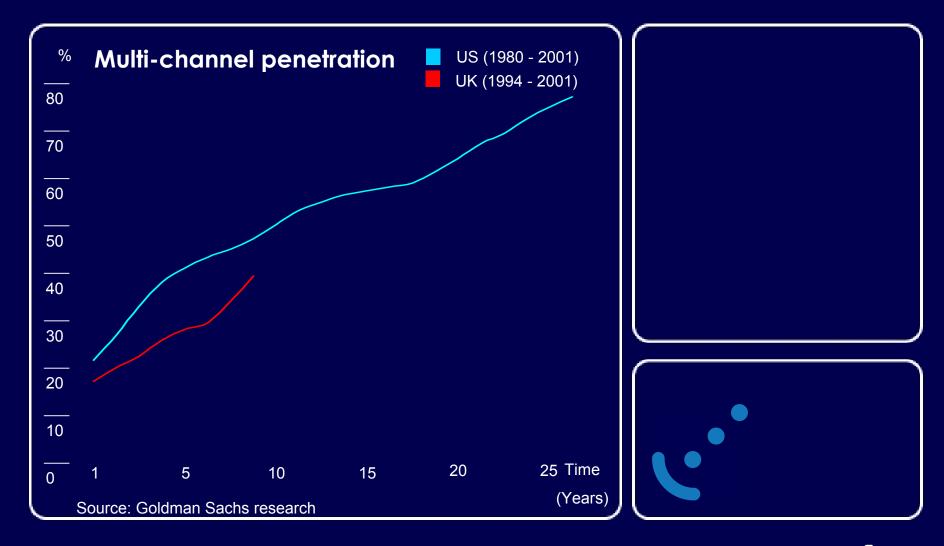
H2 2001/02

£305m cash inflow





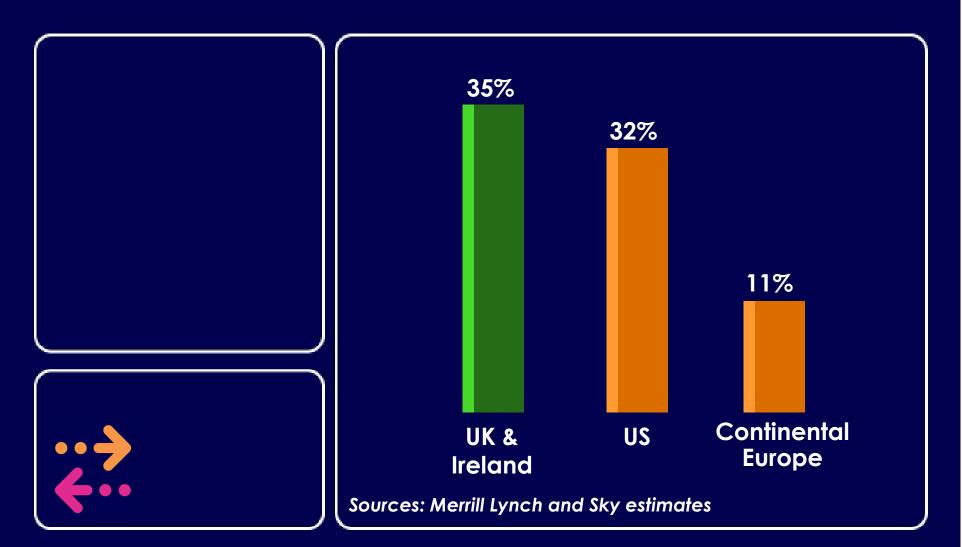
## Long term growth potential







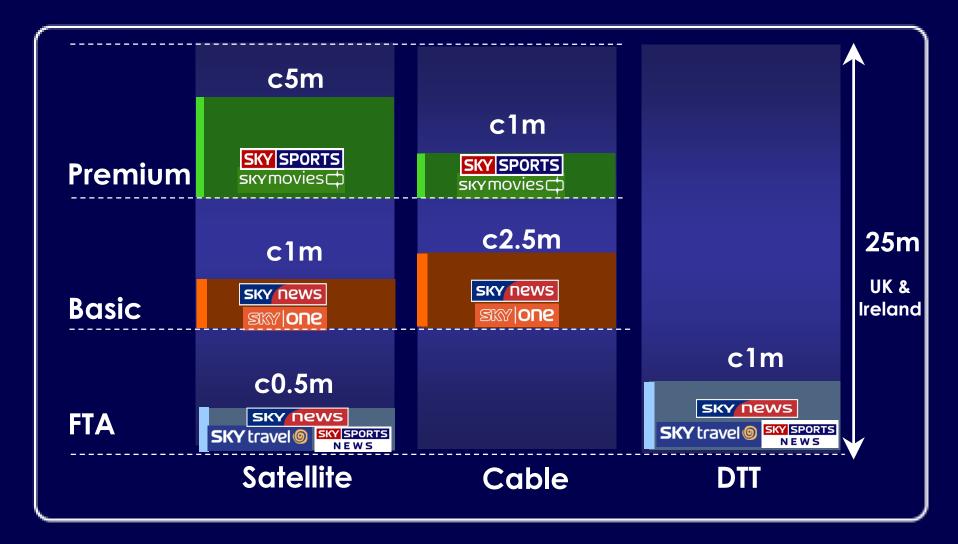
## UK & Ireland leading digital penetration



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## Sky customers - today





#### DTH - the premium platform

- Wide variety of content
- Scaleable bandwidth
- Upscale demographics





#### The Sky Sports experience

- 5 channels dedicated to short
- The latest headlines and results with Sky Sports News
- Unique interactive coverage with Sky Sports Extra



#### The widest choice of channels

- Over 20 entertainment channels including Sky One and E
- The most comprehensive range of kids and documentary channels
- Music from 16 music channels



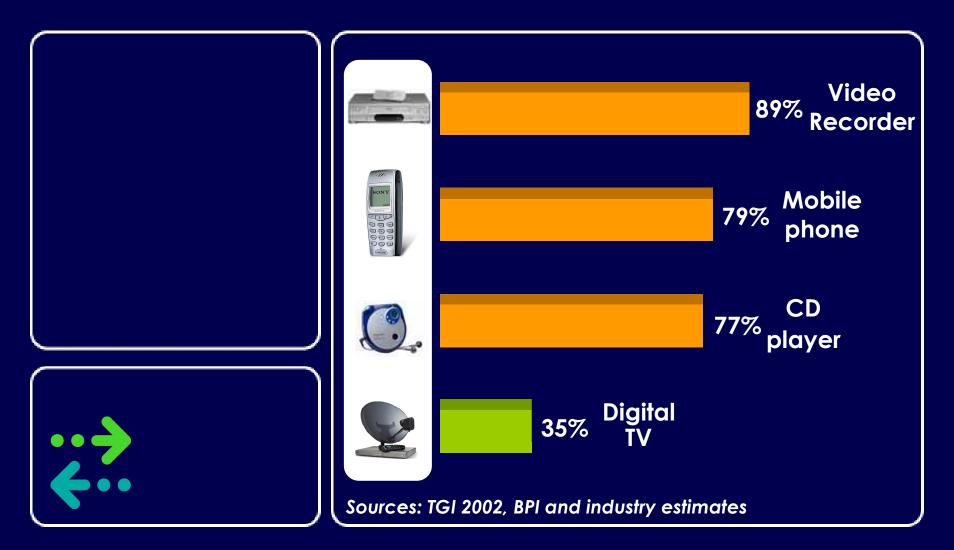
#### **Experience the latest movies**

- The latest releases and movie gossip on Sky Movies Active
- Big movies starting as often as every 15 minutes



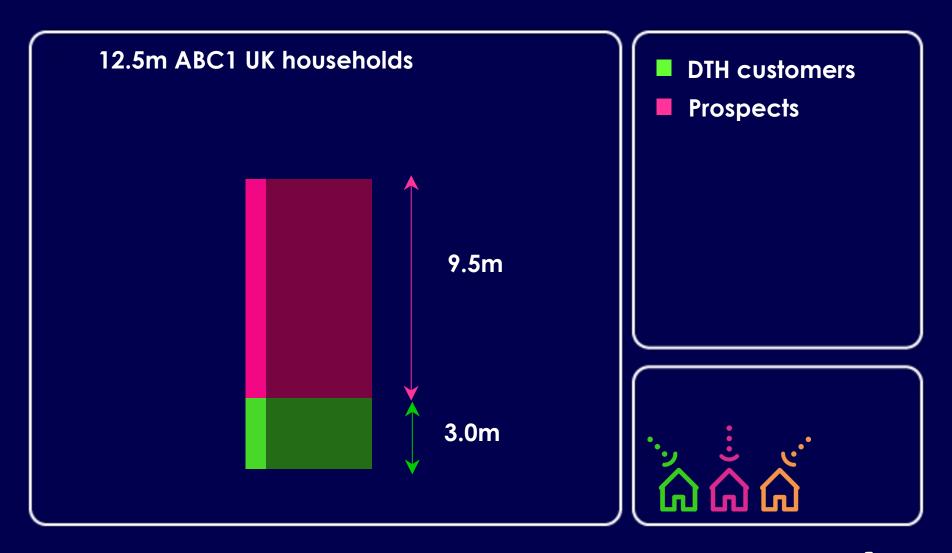


#### UK household penetration of consumer devices





## Plenty of quality prospects





## **Accelerating growth**

**Technical** 

Churn

Subscriber acquisition costs







## Eliminating barriers to take up

**Second digibox** 

Connecting multiple dwelling units

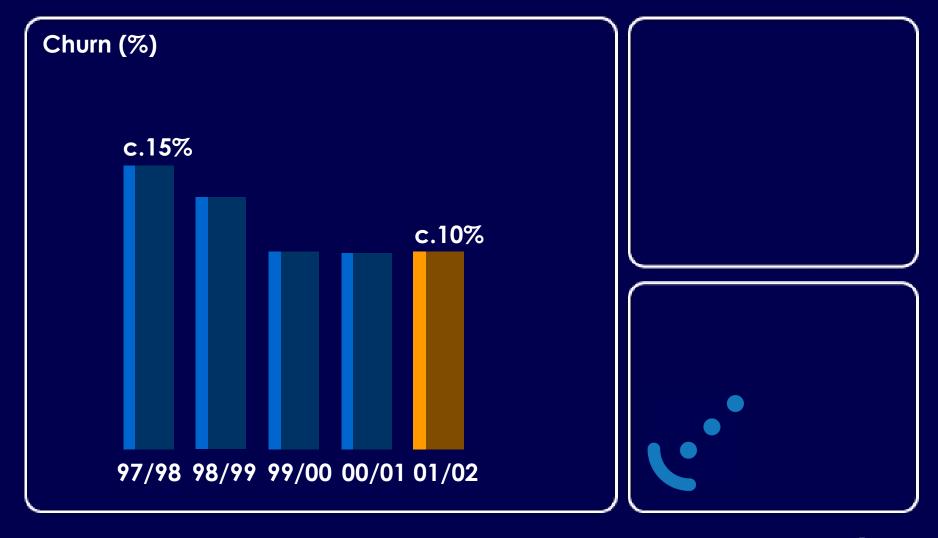
Pre-installing new homes







# Low churn facilitates growth





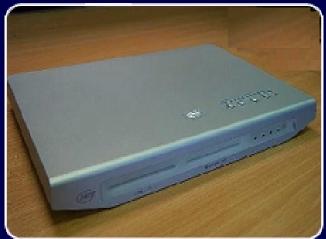
# Reducing subscriber acquisition costs



June 03

Target acquisition cost:

£210





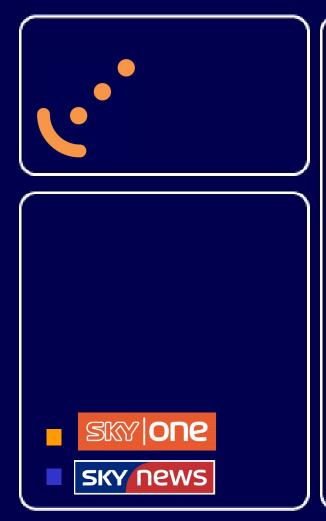
#### Premium cable subscribers & open access

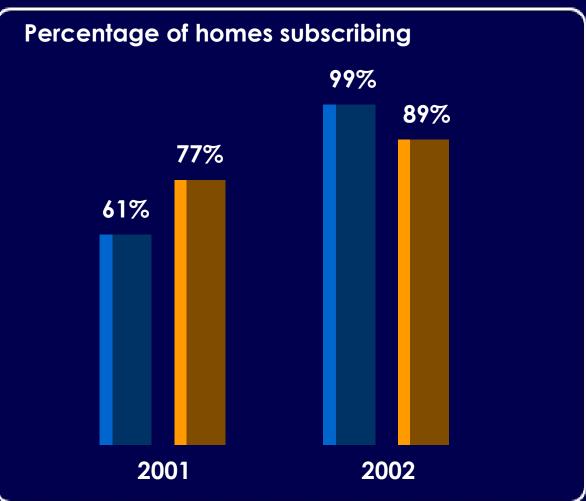






## Basic carriage in cable homes









#### FTA outlet for Sky



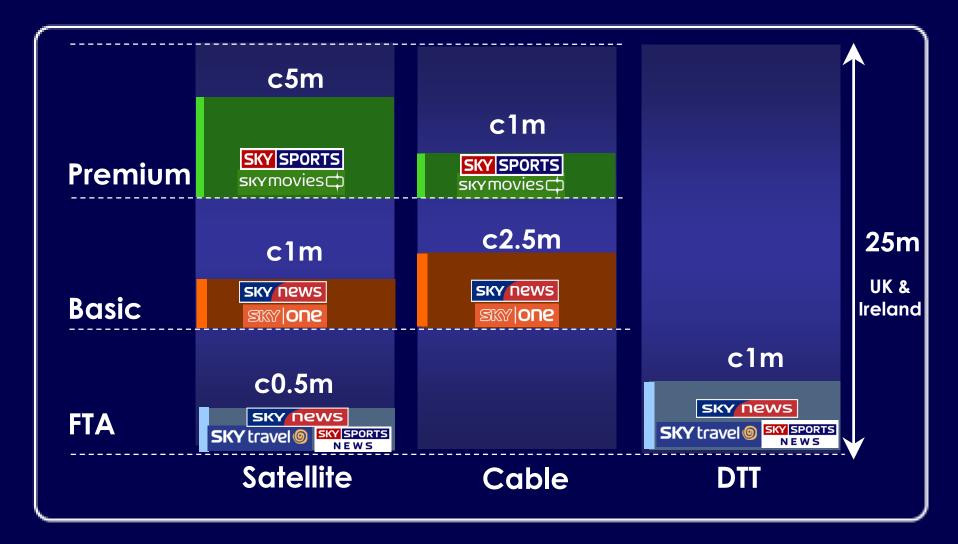


Not every home will take DTH

Potential default for up to 5m FTA homes

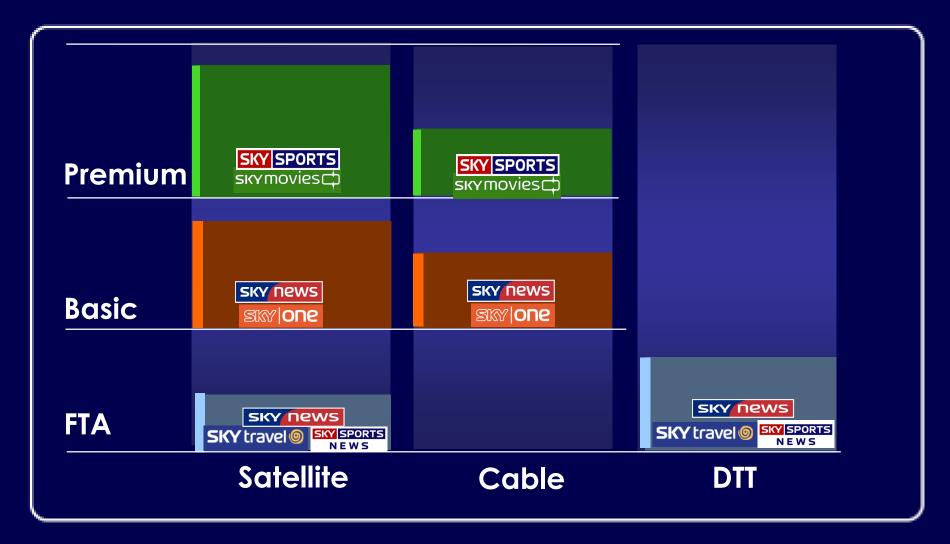


## Sky customers - today



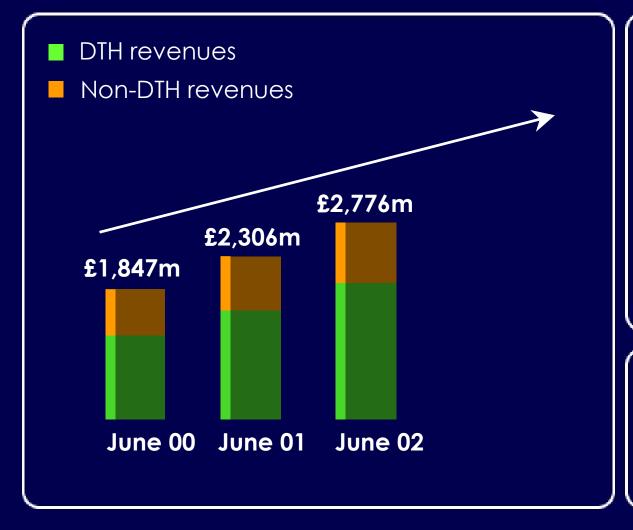


## Sky customers - the future





#### Revenue growth



Subscriber growth + ARPU growth = Revenue growth





## CRM - new ability to cross sell





Capture customer information

Support a wider range of services

Better identify cross selling opportunities

sky

#### New products launched this year





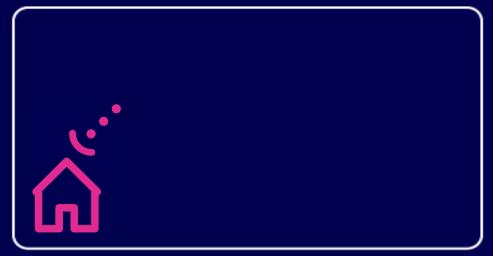




## PPV events this year











# New product pipe-line





skytalk





#### Conclusion

Sky in every home

Pipeline of products and services

Focus on growing profitability, cashflow & margins



