

## Summary of Operating Statistics

	December 31 2002	December 31 2001 <sup>(a)</sup>
<b>Customer Data</b>		
Customer Relationships		
Basic Video Customers <sup>(b)</sup>	6,280,849	6,237,888
Non-Video Customers <sup>(c)</sup>	199,519	117,754
Total Customer Relationships <sup>(d)</sup>	6,480,368	6,355,642
Revenue Generating Units		
Basic Video Customers <sup>(b)</sup>	6,280,849	6,237,888
New Services	3,923,734	2,723,173
Total Revenue Generating Units	10,204,583	8,961,061
Video Homes Passed	10,210,091	9,979,207
Basic Video Penetration	61.5%	62.5%
<b>Cox Digital Cable</b>		
Digital Cable Ready Homes Passed	9,890,211	9,258,310
Customers	1,797,364	1,386,039
Penetration of Customers to Basic Customers	28.6%	22.2%
Average Weekly Run Rate <sup>(e)</sup>	6,493	12,001
<b>High-Speed Internet Access</b>		
High-Speed Internet Access Ready Homes Passed	9,759,194	9,057,020
Customers	1,407,950	883,562
Penetration of Customers to High-Speed Internet Access		
Ready Homes Passed	14.4%	9.8%
Average Weekly Run Rate <sup>(e)</sup>	10,435	8,005
<b>Cox Digital Telephone</b>		
Telephony Ready Homes Passed	4,101,158	3,338,097
Customers	718,420	453,572
Penetration of Customers to Telephony Ready Homes Passed	17.5%	13.6%
Average Weekly Run Rate <sup>(e)</sup>	5,168	4,212
<b>Bundled Customers</b>		
Customers subscribing to two or more services	1,650,709	1,079,421
Penetration of Bundled Customers to Basic Customers	26.3%	17.3%

(a) Cox sold certain cable systems in 2002. After adjusting for such sales, basic video customers and Cox Digital Cable customers at December 31, 2001 were 6,221,235 and 1,384,023, respectively, and video homes passed at December 31, 2001 were 9,947,664.

(b) The number of customers who receive primary analog or digital video service. Additional outlets are not counted.

(c) The number of customers who receive high-speed Internet access or telephony service, but do not subscribe to video service.

(d) The number of customers who receive at least one level of service, encompassing video, data and telephony services, without regard to which service(s) customers purchase.

(e) Average weekly run rates are calculated based on 4th quarter results for the years ended December 31, 2002 and 2001, respectively.