



CONSOLIDATED STATEMENTS OF INCOME

(In millions, except per share amounts)

Year Ended December 31	2002	2001	2000
Operating revenue	\$1,109.3	\$1,139.0	\$1,189.2
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Costs and expenses:			
Costs of services	427.6	451.0	513.2
Selling, general and administrative expenses	249.9	267.6	261.2
Depreciation	12.9	17.1	21.9
Amortization	67.6	63.7	59.9
Goodwill amortization (Note 1)	—	25.4	24.4
Restructuring and impairment charges (Note 5)	—	60.4	—
Total costs and expenses	758.0	885.2	880.6
Operating income	351.3	253.8	308.6
Other income (expense), net	6.8	(1.2)	3.7
Minority interest in earnings, net of tax	(2.0)	(2.2)	(7.1)
Interest expense	(41.2)	(47.8)	(55.8)
Income from continuing operations before income taxes	314.9	202.6	249.4
Provision for income taxes	(123.6)	(85.3)	(108.3)
Income from continuing operations	191.3	117.3	141.1
Discontinued operations (Note 2):			
(Loss) income from discontinued operations, net of income tax (benefit) expense of (\$2.2), \$21.4, and \$49.1, respectively	(13.3)	33.6	86.9
Costs associated with effecting the spin-off, net of income tax benefit of \$8.1	—	(28.4)	—
Total discontinued operations	(13.3)	5.2	86.9
Net income	\$ 178.0	\$ 122.5	\$ 228.0
Per common share (basic):			
Income from continuing operations	\$ 1.41	\$ 0.86	\$ 1.05
Discontinued operations	(0.10)	0.04	0.65
Net income	\$ 1.31	\$ 0.90	\$ 1.70
Shares used in computing basic earnings per share	136.2	136.8	134.4
Per common share (diluted):			
Income from continuing operations	\$ 1.38	\$ 0.84	\$ 1.04
Discontinued operations	(0.10)	0.04	0.64
Net income	\$ 1.29	\$ 0.88	\$ 1.68
Shares used in computing diluted earnings per share	138.5	139.0	136.0
Dividends per common share	\$ 0.080	\$ 0.225	\$ 0.370

See Notes to Consolidated Financial Statements.